

# FORTHCOMING RESEARCH FROM MAKING ALL VOICES COUNT

MAKING ALL  
VOICES COUNT

A GRAND CHALLENGE  
FOR DEVELOPMENT

As Making All Voices Count enters its final sprint of producing publications and disseminating findings, we'd like to tell you about some research that will be published during the final stages of the programme. These forthcoming research reports are among the last of the 120 that will have been published by the end of Making All Voices Count in November 2017.

Since 2013, the programme has been working across 12 focus countries to build experience, evidence and knowledge on the roles that technologies can play in accountability processes – through funding scaling, innovation and research projects, brokering new relationships, and creating spaces and opportunities for learning.

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## Doing digital development differently

Lessons in adaptive management from technology for governance initiatives in Kenya

*Pedro Prieto-Martin, Becky Faith, Kevin Hernandez and Ben Ramalingam*

These authors seek to learn what drives adaptiveness—the capacity to adapt to change and unexpected events—in technology for accountability projects, drawing on the perspectives and frustrations of practitioners in Kenya. Adaptive approaches have gained traction as more groups recognise the value of shifting tactics amid shifting contexts. However, there is not a clear answer on how to define or establish an 'adaptive agenda'.

Kenya

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## How Map Kibera has led the way toward accountability

Open data, digital mapping and accountability: learning from Map Kibera

*Erica Hagen*

This report traces the evolution of Nairobi's Map Kibera project, one of the longest running digital and development projects. Using three case studies—from the education, security and water sectors—it shows how local data and mapping exercises can combine with community media to create a context for greater social accountability, going beyond 'confrontational' advocacy or the fulfillment of priorities set by government.

Kenya

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## Accountable civil servants?

Politicians' perspectives on voice and accountability

*Evan Lieberman, Philip Martin and Nina McMurry*

If accountability is seen as a feedback loop between citizens and elected representatives, then we need to know more about how politicians understand accountability. This study surveyed 1000 South African councillors, asking about their values and norms, what pressures they face, and how they communicate.

South Africa

Due: November

<h2>Unpacking state responsiveness</h2> <p><b>Why reformist public officials respond to citizen claims</b></p> <p><i>Anu Joshi and Rhiannon McCluskey</i></p> <p>This research draws together the literature on state responsiveness and draws on interviews with reformist public officials. It creates a framework for considering the pressures faced by officials, which shape their responses to citizen claims, and reflects on the strategies that bureaucrats use to mobilise responsiveness to citizen claims within the state.</p> <p><b>Africa, Asia, Latin America</b></p> <p><b>Due: November</b></p>	<h2>When digital technology excludes</h2> <p><b>The use and non-use of citizen participation technologies</b></p> <p><i>Tony Roberts</i></p> <p>Whereas much existing research has taken a technology as its starting point and identified and analysed technical barriers to adoption, this study takes people as its starting point. By building case studies around Filipino citizens and their concerns about schools, development projects and illegal mining, it identifies the social norms and power relations that contribute to citizen uptake of governance technologies.</p> <p><b>The Philippines</b></p> <p><b>Due: October</b></p>	<h2>Everyday tech use by marginalised citizens</h2> <p><b>Izolo: mobile diaries of the less connected</b></p> <p><i>Indra de Lanarolle, Marion Walton and Alette Schoon</i></p> <p>A large number of internet users have lower incomes, own no computer, and do not have a steady Internet access at work. For these 'less connected' users, affordable mobile handsets have provided late arriving access to digital networks. This study from South Africa suggests that even when the less connected use the internet, their connections are fragile and frugal, putting significant limitations on what they can do.</p> <p><b>South Africa</b></p> <p><b>Due: October</b></p>
<h2>Effects of civic leadership training</h2> <p><b>Civic leadership training, community leaders and government responsiveness</b></p> <p><i>Nina McMurry, Setha Raheswaran and Lily Tsai</i></p> <p>This study, in the Northern Luzon region of the Philippines, investigates the impact of civic leadership training on citizen participation and government responsiveness through a randomly assigned experimental pilot intervention.</p> <p><b>Philippines</b></p> <p><b>Due: November</b></p>	<h2>Civil society lessons from OGP</h2> <p><b>Learning to make all voices count</b></p> <p><i>Michael Moses</i></p> <p>Making All Voices Count supported six partners working to implement and monitor Open Government Partnership action plans in five countries. After four learning workshops with the partners in just over a year, this synthesis report distils lessons and reflections about the challenges implementing OGP at the sub-national level, changes to their action plans, and the best ways to support open governance reform.</p> <p><b>Indonesia, Kenya, the Philippines, South Africa, Tanzania</b></p> <p><b>Due: November</b></p>	<h2>Participatory budgeting: rules and realities</h2> <p><b>The diffusion and adaptation of participatory budgeting</b></p> <p><i>Brian Wampler</i></p> <p>This research focuses on providing meaningful and usable information for subnational governments. It seeks to help practitioners and researchers better understand the adaptation of participatory budgeting in Indonesia, the Philippines, Kenya, South Africa, Ghana and Tanzania. It also explores the impact of participatory budgeting on citizen empowerment, democratic governance and accountability.</p> <p><b>Ghana, Indonesia, Kenya, the Philippines, South Africa, Tanzania</b></p> <p><b>Due: November</b></p>

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